



INTERMEDIARY INFORMATION OF SOS144 AG

PURSUANT TO ARTICLE 45 OF THE INSURANCE SUPERVISION ACT (ISA)

EDITION 08/2026

1. INTERMEDIARY COMPANY

SOS144 AG, Verenastrasse 4b, 8832 Wollerau, Switzerland ("SOS144"), acts as a marketing and distribution partner and as a tied insurance intermediary of Europäische Reiseversicherung ERV, a branch of Helvetia Swiss Insurance Company Ltd, St. Alban-Anlage 26, 4002 Basel, Switzerland ("ERV"), and distributes insurance products on its behalf. Where the distributed insurance products include legal expenses insurance benefits, such benefits are provided by Coop Rechtsschutz AG, Entfelderstrasse 2, 5001 Aarau, Switzerland ("Coop Rechtsschutz").

2. CLASSES OF INSURANCE, INSURANCE COMPANIES

SOS144 offers non-life insurance products on behalf of ERV, including ERV travel insurance and rescue cost insurance. Where legal expenses insurance benefits form part of a distributed insurance product, Coop Rechtsschutz is the competent insurance company and/or the competent risk carrier for the legal expenses insurance.

3. CONTRACTUAL RELATIONSHIP

SOS144 has a contractual relationship with ERV as a tied insurance intermediary. A cooperation agreement exists between SOS144 and ERV. In addition to the intermediation of insurance contracts, SOS144 also provides portfolio and customer support services. Where legal expenses insurance benefits are concerned, there is a cooperation with Coop Rechtsschutz as the competent risk carrier for legal expenses insurance. The employees of SOS144 with whom you may be in contact during the application for or conclusion of an insurance policy are employed by SOS144.

4. ERRORS, NEGLIGENCE, INCORRECT INFORMATION

In the event of errors, negligence or incorrect information in connection with the intermediation of insurance contracts, SOS144, ERV and, where legal expenses insurance benefits are concerned, Coop Rechtsschutz shall be liable in accordance with the applicable statutory provisions.

5. PERSONAL DATA

As an intermediary company, SOS144 collects and processes all data necessary for preparing an insurance quotation and for the performance of the insurance relationship. After a policy has been concluded, SOS144 transmits the customer data to ERV for the purpose of administering and performing the insurance relationship.

Where legal expenses insurance benefits form part of the insurance contract, the data required for this purpose may also be transmitted to Coop Rechtsschutz and processed by Coop Rechtsschutz for the purpose of administering and performing the legal expenses insurance relationship.

SOS144 also uses and processes personal data for marketing and customer relationship purposes, including the display of insurance information, as well as for market research, the improvement of services and operations, and product development.

Further information on how SOS144 processes your personal data can be found in SOS144's general privacy notice at www.sos144.ch.

The user of SOS144's application form, whether online or offline, acknowledges and agrees that the data entered will be collected by SOS144 and ERV and processed directly by SOS144 for the provision of the service requested by the user, in particular for the purpose of intermediating the conclusion of an insurance contract.

After the data entered via the SOS144/ERV website has been collected, SOS144 may use such data for analysis, marketing and customer relationship purposes. In the event that an insurance contract is concluded, the data will also be forwarded to ERV. Where legal expenses insurance benefits are concerned, the required data may also be forwarded to Coop Rechtsschutz.

Further information on how SOS144 processes your personal data can be found in SOS144's general privacy notice at www.sos144.ch.

6. INFORMATION

For information regarding training and continuing education pursuant to Article 45 ISA, as well as in the event of complaints, please contact: SOS144 AG, Verenastrasse 4b, 8832 Wollerau.